

Canadian National Exhibition

2023 Accessibility Guide



Princess Margaret Fountain

"In 1911 a fountain which, was a replica of one in St. Peter's Square, Rome, Italy, was erected on this site and presented to the Canadian National Exhibition by Mr. George H. Gooderham during his, final year as President. That fountain was replaced by the present one in 1958."

-- Princess Margaret Fountain plaque

Pictured On The Cover:

The Princess Margaret Fountain, with sun shining.

Table of Contents

Introduction	Page 4
Admission Policy	Page 6
Support Persons	
Service Animals	
Midway Ride Policy	Page 8
Transportation to the CNE	Page 10
GO Transit	
TTC	
Wheel-Trans	
On-site Parking	Page 13
Moving Around the Grounds	Page 14
Surface Description	
EXpress Trains	
Quickest Routes	
Ramps, Lifts, Elevators	
Mobility Devices	
Wayfinding	

Services and Amenities	Page 18
Information Booths	
Washrooms, Adult Change Table & Water Stations	
Quiet Zone, Quiet Room & Quiet Days	
Animal Relief Areas	
Wheelchair & Scooter Rentals	
Charging Stations	
Medical/First Aid	
Venue Descriptions	Page 26
Queen Elizabeth Building	
Ball Park	
Bandshell Park	
Better Living Centre	
Coca-Cola Coliseum	
Enercare Centre	
Food Building	
Kids' World & Children's Midway	
Midway (Adult)	
Waterfront	
Site Map	Page 38 & 39
Directory	Back Cover

Introduction

The CNE Accessibility Guide is designed to assist guests with disabilities with navigating your way through the events and activities of the 192-acre CNE site. We hope that the information will help make some of the potential challenges easier to manage. We have included tips on parking, getting around the grounds, and on-site services, as well as venue-specific details, and where to find medical assistance.

The Canadian National Exhibition is Canada's largest community event, attracting more than 1.5 million visitors every summer. Founded in 1879, we are an ever-evolving organization that strives to remain current with the ever-changing needs of our guests.

Since 2016, we have worked diligently with a number of accessibility experts to improve accessibility and inclusivity at the CNE at all levels, from employment through to admissions and customer service.

We are committed to being one of the most accessible and inclusive fairs in North America, and we are well on the way to achieving this goal! We will continue to build on these initiatives and are dedicated to ensuring that all guests and members of the organization are treated fairly and equitably.

For more information on our accessibility and inclusivity initiatives, please visit: **theex.com/accessibility**



As always, we welcome your feedback as to how we might improve the fair. Please feel free to contact us with suggestions or concerns. Contact information is on the back cover of this guide.

**Canadian National Exhibition's vision is:
Inspiring Canadians. Create Memories.**

Pictured:

Eagle on top of Totem Pole with
Canadian Flag flying in background.

2023 CNE Admission Policy

Persons with disabilities

Similar to other Toronto attractions, the CNE offers its guests with disabilities a 50% discount on regularly-priced CNE admission upon self-declaration to CNE gate staff. This discount applies to “in-person” (at the CNE entry gates) purchases only.

If a guest with a disability requires assistance during their CNE visit, they receive complimentary admission for their support person upon presentation of an Access 2 Card.

This special CNE discount is not available online.

The CNE uses the same definition of “disability” as the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act (AODA),

which includes both visible and non-visible disabilities.

Service Animals

Visiting with a service animal? The CNE is happy to welcome you with your service animal during your visit. There is a limit of one service animal per guest.

Gate staff will identify service animals in accordance with AODA rules.

Service animals must identify with one of the following:

- Animal is wearing a service vest or harness
- The person may have a letter from a doctor or nurse

- An animal may be providing assistance
- The person may show a valid identification card or training certificate from a recognized service animal training school

Your Guide Dog or other support animal must be controlled by a leash or harness. It is your responsibility to ensure the comfort and safety of both your service animal and fellow visitors, while you are at the fair.

Service animals are not permitted on any fair rides, and must be supervised by a non-riding member of your party while you are on ride.

Note: CNE Animals housed in The Farm and at the SuperDogs Show must not experience any level of distress related to the service animals being brought on-site. Any issues of this nature will be

handled on a case-by-case basis.

Please refer to the [Services and Amenities](#) section for information on Animal Relief Areas.



Pictured: Princes' Gates with CNE crowd in background.

Midway Ride Policy

Please check in at North American Midway Entertainment Guest Services booths on-site at the CNE to learn more about the Ride Accessibility Policy. Their ride policy is also available at theex.com/accessibility.



Pictured:
CNE Niagra Falls ride.



Pictured:
CNE Sky Ride with CN
Tower.

Transportation to CNE

The CNE grounds are conveniently serviced by both the TTC and GO Transit, which offer accessible routes to the fair.

GO Transit

The **Exhibition GO Station** is situated at the north end of the grounds. It has an elevator, and is wheelchair accessible.

For additional information:

- www.gotransit.com/accessibility
- 1-888-438-6646
- 1-800-387-3652 teletypewriters

For GO Transit service alerts visit:

www.gotransit.com/serviceupdates

TTC

Both TTC buses and streetcars have regular stops at Exhibition Place.

Bus

29 Dufferin - stops at the Dufferin loop, a short walk from the Saskatchewan Gate at the west end of the grounds. Accessible low-floor buses equipped with ramps serve all TTC bus routes.

Streetcars

511 Bathurst – stops at the TTC/GO entrance, situated at the north end of the grounds.

504B Streetcar – from Broadview Station, stops at the Dufferin Loop.

509 Harbourfront – stops at the TTC/GO entrance, situated at the north end of the grounds. 509 Harbourfront streetcars have accessible low-floor options to accommodate wheelchairs.

For TTC service alerts visit:

www.ttc.ca/service-advisories/accessibility

Refer to map on page 36 & 37

For additional information:

- www.ttc.ca/accessibility
- 416-393-4636
- 416-481-2523 for hearing impaired

Wheel-Trans

The TTC provides accessible door-to-door Wheel-Trans service for registered customers anywhere in the city of Toronto, 24-hours a day.

The designated Wheel-Trans drop-off zone is at the east end of the grounds, on the east side of the Enercare Centre. This area has a tented waiting area with seating. For additional information, or to book service:

- www.ttc.ca/wheel-trans
- To book service, call 416-393-4222



Pictured:

GO Transit signage and directions.

SuperDogs™ returns to Hall D in the Enercare Centre!

All CNE shows are accessible and have designated wheelchair locations, which are available on a first-come, first-served basis.

Pictured:

Super Dog and trainer during show.



On-Site Parking

There is a limited amount of vehicle parking available on-site at the CNE. Each lot has a designated accessible parking area, which is assigned on a first-come, first-served basis. Lots **850** and **852** offer the greatest number of accessible spaces. Your accessible parking permit must be displayed on your vehicle. Please note that accessible parking is available on a first-come, first-served basis and is not guaranteed. We highly recommend that you plan to arrive early on the day of your visit.

- To access Lot **850** (underground parking inside the **Enercare Centre**), please enter grounds from the east side via **Strachan Avenue to Canada Boulevard**.
- To access Lot **852** (south end of grounds), enter CNE grounds at Ontario Drive.

A daily parking rate applies. Parking fees for 2023 range from \$35 on weekdays (Monday-Thursday) to \$45 on weekends (Friday- Sunday). Daily fees are posted on-site each day.

Refer to map on page 36 & 37



Pictured: Vehicles in a CNE parking lot.

Moving Around the Grounds

Surfaces

The CNE is staged on 192 acres of land at Exhibition Place, in downtown Toronto. There is a combination of outdoor and indoor spaces, with gradual changes in elevation.

Indoor flooring throughout the grounds is a combination of hard surfaces such as concrete and terrazzo; and soft surfaces, which include carpeting, rubber matting, and individual retail booth materials. In some areas, electrical cords are secured via channeled matting or tape. CNE safety personnel diligently monitor the status of all flooring to minimize potential trip hazards.

Outdoor surfaces are more varied and include asphalt, concrete, grass, wood chips, rubber matting, cable channeling, and cement curbs. With low level lighting, such as during evening hours,

it can be more challenging to see and navigate these changing surfaces. As with the indoor venues, safety personnel monitor outdoor surfaces for possible hazards.

Easiest Route

The easiest route for travelling across the grounds is along **Manitoba Drive**. The road is flat, paved, direct and supports sidewalks for the majority of the path. Although this road has the least amount of foot pedestrians, vehicle traffic is still present on the route. It is possible to connect with various buildings and outdoor CNE elements via several routes running off of **Manitoba Drive**.

This route gets busy during the Warriors' Day Parade which takes place on August 19, and proceeds along **Princes' Boulevard**.

Manitoba Drive can become quite busy where it crosses the TTC/GO Transit admission gate area.

Note: This route becomes very crowded when there are events taking place at **BMO Field**.

BMO Field will be used on:

- August 20 for the TFC game
- August 25 for the Argos game
- August 30 for the TFC game

Note: A portion of **Manitoba Drive** at the east end of the CNE grounds is considered to be outside of the CNE area. Please see a gate attendant for a hand stamp before exiting the site if you plan to re-enter.

Québec Street and South of Food Building

Another easy route for travelling is **Québec Street**, which connects with the pedestrian walkway south of the **Food Building**. The surface is flat, paved/concrete, direct and supports sidewalks for most of the path. Vehicle traffic is not present on this route.

It is possible to connect with the **Queen Elizabeth Building, Food Building and Midway** from this route.



Pictured Left: CNE EXpress Train front.
Pictured Right: CNE EXpress Train Stop with green tent.

EXpress Trains

There are five EXpress Trains that operate on the site, traveling from the east end of the grounds, to the west end and back again. Each of these trains is accessible with four designated places for wheelchairs, scooters, or strollers. These spots on the EXpress Trains are available on a first-come, first-served basis. They are located in the front row of each of the first and middle cars.

The CNE EXpress Train stops in five spots along the route. One scheduled stop is near the Wheel-Trans drop-off area, east of the **Enercare Centre**.

Trains run from 10:00 a.m. to approximately 9:30 p.m. with a break on August 19 from 10:30 am to 12:30 p.m. to accommodate the Warriors' Day 101st Anniversary Parade. EXpress Train service begins at 12:00 p.m. (noon) on the first Friday at the fair (August 19) and 12:30 p.m. of the first Saturday (August 19).

The accessible EXpress Train will run until 9:30 p.m. daily. For those requiring assistance after 9:30 p.m. please call: **416-263-3330**.

The trains are equipped with ramps, and have staff members who can assist with loading and unloading, as needed. Refer to maps for train stops and routes.

Ramps, Lifts and Elevators

Ramps, lifts and elevators are available to accommodate a variety of needs. Please inform a staff member during your visit if you require a specific accommodation for accessibility.

We also encourage you to contact us in advance to discuss any specific requests you might have at: **416-263-3330**.

Mobility Devices

The CNE accommodates wheelchairs, walkers, scooters and other mobility devices.

You are welcome to arrive with your own personal device, or to rent a wheelchair or scooter on-site. We recommend that you book these ahead of your visit.

Please refer to the **Services and Amenities** section for details on the wheelchair and scooter rentals.

Wayfinding

A variety of tools are available to help you navigate the CNE, including:

- Schedule with map
- Pedestal signs with maps
- Directional signage
- Program signage
- Information Booth Guest Experience Staff



Scouts Canada (which rents wheelchairs and Scooters to guests during the CNE) requires reservations be made in advance by calling **416-263-3090** (June 1 to August 17, 2023), or during the fair.



Pictured Above: Guests enjoying the CNE.
Pictured Left: Outdoor directional signage.

Services & Amenities

Information Booths

There are 6 Information Booths at the CNE, with 6 outdoor, and five indoor locations. The booths are open from 10:00 a.m. to 8:00 p.m. daily (with the exception of **Labour Day Monday**). Guest Services staff within the booths are trained and ready to assist guests so that they can enjoy their time at the fair.

If you have a hearing or speech disability, Information Booths are well-stocked with pen and paper, and ready to assist you so that you can enjoy your time at the fair.

Note: The Bell Relay Services phone number for communicating prior to visiting the CNE is 1-800-855-0511.

Refer to map on page 36 & 37 for locations



Pictured: CNE outdoor Information Booth with Guest Services Staff.



Washrooms, Adult Change Table & Water Stations

Indoor Washrooms

All CNE exhibit buildings offer accessible washroom facilities.

Outdoor Washrooms

Unisex washrooms are available in a number of locations throughout the grounds.

Adult Change Table

An adult change table is available in the Guest Services & Paramedics area, in the Better Living Centre (north-west corner), at the west end of the CNE grounds. It is available from 10:00 a.m. to midnight daily, and until 7:00 p.m. on Labour Day Monday.

Water Stations

Ten water bottle refill stations are located throughout the grounds.

Refer to map on page 36 & 37 for locations



Pictured Top Left: One of the water bottle refill stations located on the grounds.

Pictured Bottom: CNE's indoor washrooms.

Pictured:

Area within the Quiet Zone.
Shriners' Peace Memorial



Quiet Zone, Quiet Room & Quiet Days

If you are looking for a break from the crowds, spend some time at our outdoor Quiet Zone at the west end of the grounds. Or visit our Quiet Room located in Enercare Centre, Salon C1.

Bandshell Park

Bandshell Park is a large, outdoor space at the west end of the grounds. It contains trees, benches, an ample grassy area and food locations. It is a perfect location for enjoying open space, having a picnic or just relaxing.

Below are times you can expect a louder atmosphere in Bandshell Park due to programming on the stage:

- August 18 to September 3 after 2pm
- September 2 to September 4 all day

Quiet Days

The CNE is typically busy with visitors enjoying the fair. If you would like to experience the fair at a quieter time, you may prefer to visit on a weekday morning, since the crowds build as the day progresses. The lightest traffic days (especially during the mornings) are:

Monday, August 21

Tuesday, August 22

Monday, August 28

Tuesday, August 29

Note: The CNE is particularly noisy and crowded on the final weekend of the fair (August 31 to September 4), due to the Canadian International Air Show practice day (Thursday) and performances (Friday, Saturday & Sunday).

Animal Relief Areas

The CNE has established two Animal Relief Areas for guests with service animals.

These fenced-in sites are located the east and west ends of the grounds, and provide privacy from other CNE guests. Please bring bags and other required supplies to care for your animals.

The relief areas can be found:

- East end – grassy area east of the Beanfield Centre, inside and south of the Princes' Gates entrance
- West end – grassy area south of the Scadding Cabin, close to the large white wind turbine

Refer to map on page 36 & 37 locations (marked with green paw icons).

.....

Pictured Bottom: CNE guest with service dog.



Wheelchair & Scooter Rental

The CNE's Wheelchair & Scooter Rental program is operated in partnership with Scouts Canada. As there is a limited number of wheelchairs and electric scooters available on-site, reservations are recommended.

To Reserve during the CNE

August 18 to September 4, 2023

Call: **416-649-2296**

Refer to map on page 36 & 37 for locations

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Pictured Opposite Page:

This year marks the 53rd year of the Scouts Canada involvement with the CNE in providing wheelchair service. (Photo taken of scouts and guests c. 1970-1980.)

Locations (2)

1. **Scouts Canada Trailer:** Just north of the Princes' Gates arch, right as you enter the grounds via the Princes' Gates.
2. **Scouts Canada Office, Guest Services & Paramedics Area:** North-west corner of the Better Living Centre, large white building at west end of the grounds, adjacent to The Farm.

The **Wheelchair** rental fee is \$20 per day, with a \$50 refundable deposit (cash or credit card accepted) and proof-of-residence identification. This service is available from 10:00 a.m. to 10:00 p.m. at both locations. Please return your wheelchair to the location from which you rented it. Guests leaving after 10:00 p.m. can return their wheelchairs to the Lost & Found Children location at Guest Services & Paramedics Area, Better Living Centre (office located beside Scouts Canada), until 11:30 p.m.

Electric Scooters are available for rent at \$45 per day, plus a \$100 refundable deposit (cash or credit card accepted) and proof-of-residence identification. Scooters are available from 10:00 a.m. and **must be returned by 9:00 p.m.** (7:00 p.m. on Labour Day Monday), to the location from which it was rented – either Scouts Canada Trailer by the Princes’ Gates, or the Scouts Canada Office within the Guest Services & Paramedics Area in the Better Living Centre - in order to process the deposit refund.

Note: Please call CNE Guest Services at **416-263-3330** for mobility assistance after 9:30 p.m. as Express Train service ends at 10:00 p.m.

Note: Reservations for wheelchairs and scooters will only be guaranteed up to one hour past the reservation time. Scooters that have been reserved must be picked up no later than 12:00 p.m. on the day of the reservation, otherwise they will be made available to be rented by other guests.



Charging Stations

There are numerous electrical outlets throughout the grounds that may be used for charging mobility devices. Should you need assistance in finding a space, please contact any of the Guest Services staff in the Information Booths.

Medical/First Aid

The CNE has significant medical resources on-site to ensure our guests are safe and well. Both Toronto Paramedics and St. John Ambulance personnel service the grounds daily until 11:00 p.m.

Location	Description	Medical Professionals
Guest Services & Paramedics Area - west side of Better Living Centre	Main on-site medical facility for CNE - west end of grounds	Toronto Paramedics
Galleria outside Hall B - Enercare Centre	Satellite medical office - East end of grounds	St. John Ambulance personnel with Toronto Paramedics oversight
Throughout grounds	Bicycle paramedics	Toronto Paramedics
TPS Station (Toronto Paramedic Services)	Near Fire Hall, south of the Kiddie Midway on the west end of the grounds.	Toronto Paramedics

Note: For a medical emergency, please call 9-1-1

Venue Descriptions

Queen Elizabeth Building

Specific Area Within Venue:	Arts, Crafts & Hobbies Pavilion (east side of building)
Ease of Access:	Easy
Excessive Crowds:	Yes
Line-Ups:	Occasionally
Seating:	Limited bench seating
Loud Noises and/or Flashing Lights:	No

Specific Area Within Venue:	Withrow Common Art Gallery (west side of the building)
Ease of Access:	Easy
Excessive Crowds:	Moderate
Line-Ups:	Occasionally
Seating:	No seating inside
Loud Noises and/or Flashing Lights:	No

Ball Park

Specific Area Within Venue:	Baseball Tournaments (Coronation Park)
Ease of Access:	Moderate due to terrain. See 'Notes'
Excessive Crowds:	No
Line-Ups:	No
Seating:	Bleachers with additional space for wheelchairs and scooters
Loud Noises and/or Flashing Lights:	No – there is a sound system for announcing games
Note:	Must cross two (2) city streets (across Strachan Avenue near Princes' Gates and Lake Shore Blvd.) plus grassy area to access Coronation Park. *Remember to obtain a hand stamp for re-admittance when leaving the main CNE grounds

Bandshell Park

Specific Area Within Venue:	Food & Drink area and Concert Area
Ease of Access:	Moderate. There is a mixture of hard and soft surfaces including grass, woodchips, mud and asphalt
Excessive Crowds:	Yes during concerts & Air Show
Line-Ups:	Yes during concert
Seating:	Yes – picnic tables, accessible seating area for concert viewing, seating is first-come, first-served
Loud Noises and/or Flashing Lights:	Yes Concerts – Loud noise and flashing lights possible Air Show – Loud noise will be present

Better Living Centre

Specific Area Within Venue:	The Farm (west side of building)
Ease of Access:	Easy
Excessive Crowds:	Often
Line-Ups:	Occasionally
Seating:	Bench and bleacher seating for demonstrations
Loud Noises and/or Flashing Lights:	No

Specific Area Within Venue:	Casino (east side of building)
Ease of Access:	Easy
Excessive Crowds:	Often
Line-Ups:	Occasionally
Seating:	Accommodations for seating as required
Loud Noises and/or Flashing Lights:	No
Note:	Must be 19+ years of age

Specific Area Within Venue:	Guest Services & Medical Centre (far west side of the building)
Ease of Access:	Easy
Excessive Crowds:	No
Line-Ups:	No
Seating:	Limited chair seating available
Loud Noises and/or Flashing Lights:	No

Coca-Cola Coliseum

Specific Area Within Venue:	Coca-Cola Coliseum - Ice Show
Ease of Access:	Moderate due to crowds
Excessive Crowds:	Often
Line-Ups:	Yes
Seating:	Arena bleacher seating. Space for wheelchairs and scooters Seating available in row immediately in front of accessible area
Loud Noises and/or Flashing Lights:	Yes – sound system, music and low lighting during shows.
Notes:	Must take elevator to accessible seating area.

Enercare Centre

Specific Area Within Venue:	Hall A – Home & Garden Pavilion / Shoppers’ Market Hall B – International Pavilion & Gaming Garage (east side) Hall C – Warehouse Outlets Galleria Heritage Court
Ease of Access:	Easy
Excessive Crowds:	Often
Line-Ups:	No
Seating:	Limited Bench Seating / additional space for wheelchairs & scooters at the International Stage
Loud Noises and/or Flashing Lights:	No
Notes:	Hall A – seating for wheelchairs and scooters on the west side of the International Stage. Seating based on a first-come, first-served basis. Always crowded

Enercare Centre (cont'd)

Specific Area Within Venue:	Hall D – SuperDogs™ Show
Ease of Access:	Easy
Excessive Crowds:	Yes
Line-Ups:	Yes
Seating:	Bleachers. Staff will make accommodations for wheelchairs and scooters as needed
Loud Noises and/or Flashing Lights:	Yes – music, crowds, barking dogs, spotlights and dark room
Notes:	Line-ups are expected at every show and lineups for shows begin an hour before show time. Seating is based on a first-come, first-served basis
Specific Area Within Venue:	Hall B – CNE Gaming Garage (August 18 to September 4); CNE Innovation Garage (August 18 to September 4)
Ease of Access:	Easy
Excessive Crowds:	At certain times of the day
Line-Ups:	Some
Seating:	Chair Seating with space for wheelchairs and scooters
Loud Noises and/or Flashing Lights:	Occasionally
Note:	Competition times may lead to crowding

Enercare Centre (cont'd)

Specific Area Within Venue:

Guest Services (Salon 101)
Services include: Baby Care Centre, Found Children,
Lost & Found, Prayer Room

Ease of Access:

Easy

Excessive Crowds:

No

Line-Ups:

No

Seating:

Limited chair seating available

Loud Noises and/or Flashing Lights:

No

Specific Area Within Venue:

First Aid in the Galleria outside of Hall B

Ease of Access:

Easy

Excessive Crowds:

No

Line-Ups:

No

Seating:

Limited Chair Seating

Loud Noises and/or Flashing Lights:

No

Notes:

St. John Ambulance personnel with Toronto Paramedics
overseeing

Food Building

Specific Area Within Venue:	Food Court
Ease of Access:	Moderate – often crowded but accessible entrance / exit
Excessive Crowds:	Yes
Line-Ups:	Yes
Seating:	Limited accessible seating available. Seating includes picnic benches
Loud Noises and/or Flashing Lights:	Yes due to large crowds

Kid's World & Children's Midway

Specific Area Within Venue:	Attractions for children
Ease of Access:	Moderate due to crowds and grassy surfaces
Excessive Crowds:	Yes
Line-Ups:	Yes
Seating:	Benches and picnic tables with additional space for wheelchairs and scooters
Loud Noises and/or Flashing Lights:	Moderate – rides, games, entertainment stage, and activities

Midway (Adult)

Specific Area Within Venue:	Rides & Games
Ease of Access:	Moderate to difficult depending on crowds
Excessive Crowds:	Yes
Line-Ups:	Yes
Seating:	Benches and picnic tables
Loud Noises and/or Flashing Lights:	Yes – rides, games, vendors, and radio stations
Notes:	Very crowded. Visibility more challenging in the evening hours

Waterfront

Specific Area Within Venue:	Waterfront / Canadian International Air Show Practice – September 1, 2023 Show Dates – September 2 to September 4, 2023
Ease of Access:	Very difficult due to terrain
Excessive Crowds:	Yes
Line-Ups:	Yes
Seating:	Limited bleachers are available with additional space for wheelchairs and scooter
Loud Noises and/or Flashing Lights:	Extremely loud; sound can be disorienting and triggering
Notes:	Wheelchair access requires navigating a bridge and a steep hill, plus a long walk. Wheelchair accessible entrance via the Ontario Place West Bridge (south of BMO Field) *Air Show can be seen and heard throughout the CNE grounds, Air Show area or anywhere at the CNE. Not recommended for people with hearing sensitivities

Waterfront (cont'd)

Specific Area Within Venue:

Waterfront / Sparkling Symphony

Ease of Access:

Very difficult due to terrain

Excessive Crowds:

Yes

Line-Ups:

Yes

Seating:

No

Loud Noises and/or Flashing Lights:

Yes - music through speakers

Notes:

Wheelchair access requires navigating a bridge and a steep hill, plus a long walk. Wheelchair accessible entrance via the Ontario Place West Bridge (south of BMO Field)

Pictured: Ferris wheel, Sky Ride & food trucks on the fair grounds.





Buildings

- 1 OVO Athletic Centre
- 2 Liberty Grand
- 3 Scadding Cabin
- 4 CNE Administration Building
- 5 Queen Elizabeth Building
- 6 Food Building
- 7 Better Living Centre
- 8 BMO Field
- 9 Coca-Cola Coliseum
- 10 Enercare Centre
- 11 Beanfield Centre
- 12 Hotel X Toronto

Attractions/Programming/Events

- 13 KidStreet Interactive Zone
- 14 Kids' World Stage
- 15 Kids' World Park
- 16 Kiddie Midway Presented by Pizza Pizza
- 17 Canadian Armed Forces Interactive Display
- 18 Fire & Paramedics
- 19 Bronco's Bar & Country Stage
- 20 Withrow Common Gallery & Bar located West side of Queen Elizabeth Building
- 21 Arts, Crafts & Hobbies Pavilion
- 22 CNE Drone Show Presented by VinFast
- 23 Bandshell & Aqua Dolce
- 24 Monster Energy Compound
- 25 Bandshell Bar
- 26 Air Show (Sept 2 - Sept 4)
- 27 Sparkling Symphony & Bailey Bridge
- 28 Guest Services & Paramedics
- 29 The Farm
- 30 Pink Floyd Exhibition: Their Mortal Remains*
- 31 Casino Presented by PokerStars & Casino Patio
- 32 Craft Taps
- 33 Beach Bar
- 34 Buskers' Corner
- 35 Time Flies: Ice Skating & Acrobatic Show (Coca-Cola Coliseum)
- 36 NEW! CNE Superwheel

- 37 Waterfront Accessible Entrance Ontario Place Bridge
- 38 Heritage Court
- 39 Wine Garden
- 40 Selfie Hallway
- 41 CNE Celebrity Kitchen Stage - Hall A
- 42 Midway Stage & Dino's Bar
- 43 Home & Garden Pavilion - Hall A & Heritage Court
- 44 Shoppers' Market - Hall A
- 45 Guest Services (Salon 101)
- 46 International Pavilion - Hall B
- 47 CNE Gaming Garage Sponsored by Intel (East side, Hall B)

- 48 Warehouse Outlet - Hall C
- 49 Barkade SuperDogs - Hall D
- 50 Cat Show (Aug 26 & 27)
- 51 Café Soleil
- 52 Cirque-tacular Spectacular
- 53 Food Truck Frenzy & Craft Beer Festival (Aug 19 - Sep 4)
- 54 Festival Bar
- 55 Warriors' Day Parade (Aug 19)
- 56 Princes' Gates
- 57 CNE Foundation Silent Auction (Salon 106B)
- 58 International Stage - Hall B

- ii** **Washrooms** (incl. wheelchair accessible) are located in all public buildings & in various outdoor locations as marked on map.
- \$** **Bank Machines** are located in all public buildings & various outdoor locations as marked on map.
- ♿** **Wheelchair and Scooter Rentals** Service provided by Scouts Canada
- +** **First Aid** Located in the Better Living Centre, Enercare Centre and at Fire & Paramedics
- 🚶** **Princess Margaret Fountain**
- 🚶** **Pedestrian Gate Entrance/Exit**
- 🚶** **Vehicle Gate Entrance/Exit**
- 🚶** **Doorways to the Past**
- 🚶** **CNE Express Train Stop**
- 🚶** **CNE Express Train Route**
- P** **Parking**
- 🔒** **Lockers**

Guest Services - Better Living Centre (10 AM to midnight)
 Services include: Adult Change Table, Baby Care Centre, Medical Centre, Found Children, Lost & Found, Prayer Room, Wheelchair & Scooter Rentals

Guest Services - Enercare Centre - Salon 101 (10 AM to 10:30 PM)
 Services include: Baby Care Centre, Found Children, Lost & Found, Prayer Room

Wagon Rentals are available at Info Booths by: Princess Margaret Fountain (West end of site), GO/TTC entrance & inside the Princes' Gates

Info Booths are situated in various outdoor locations as marked on the map and in the Food Building, Arts, Crafts & Hobbies Pavilion, the Farm, the Galleria, Heritage Court and Hall A of the Enercare Centre

*Close early on Labour Day Monday (Sept 4)
 CNE Midway layout subject to change.
 🚶 **Quiet Room** - Enercare Centre, Salon C1
 *Pink Floyd Exhibition requires separate ticket purchase.



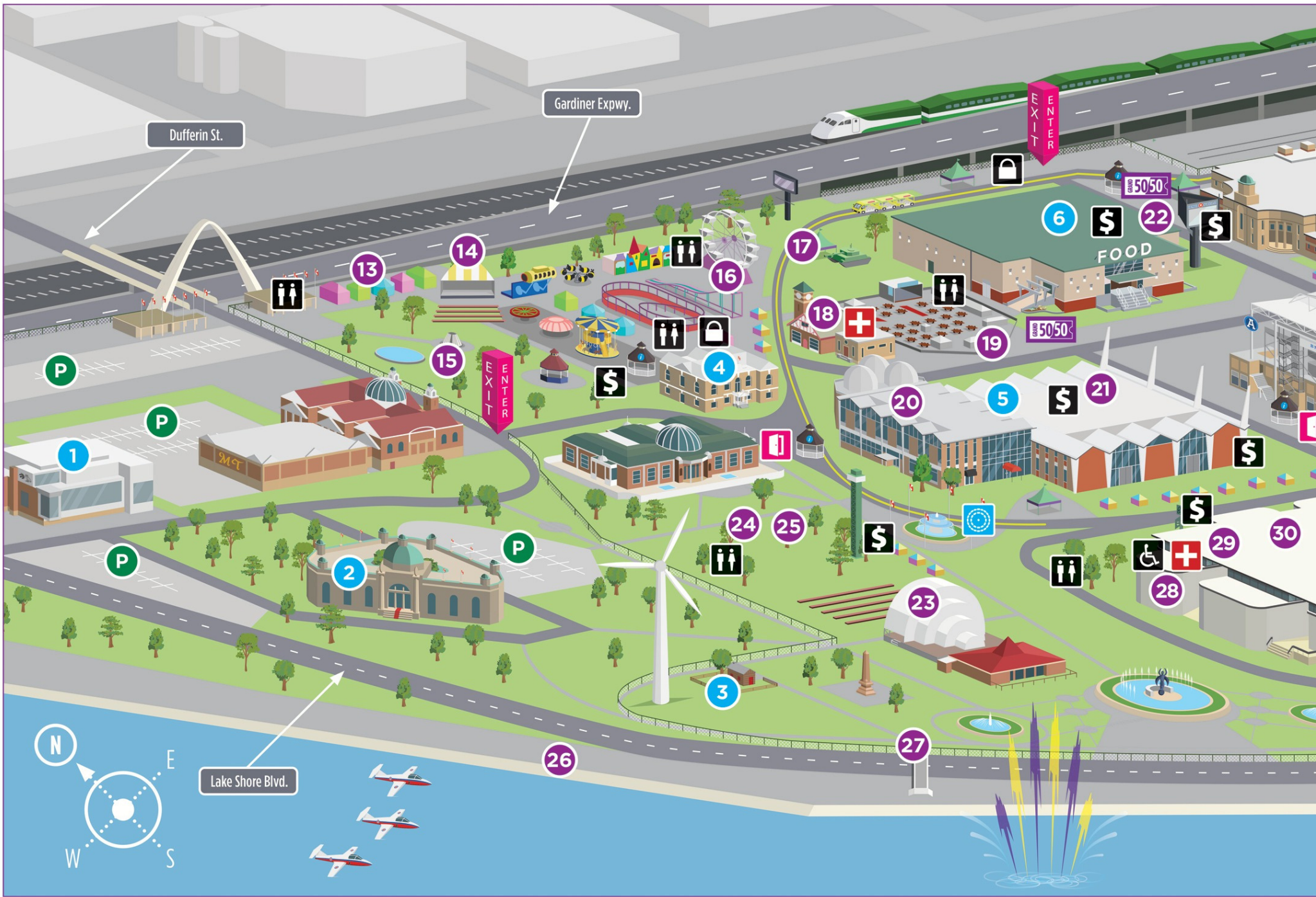
We welcome your input!

Thank you for your feedback. The 2023 Accessibility Guide is our fifth guide produced in the 145-year history of the Canadian National Exhibition Association. We welcome your on-going feedback and input to make this guide as helpful as possible, as we work to meet our six-year Accessibility Plan Initiatives (2018-2023) to becoming more accessible, inclusive and equitable.

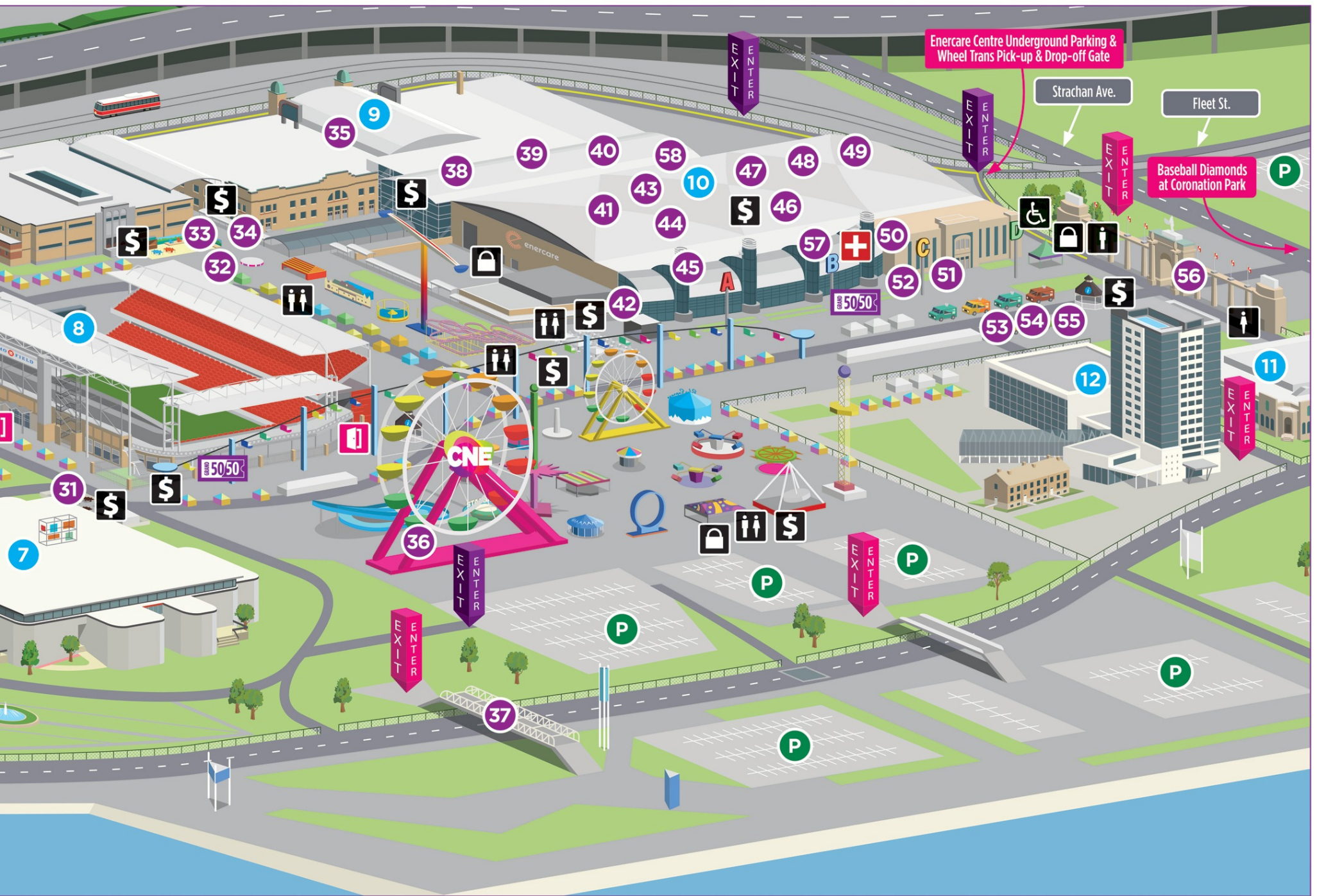
Please call: **416-263-3300** or email us at **info@theex.com** with your suggestions!

We would appreciate your help.
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Pictured to the left: The Princess Margaret Fountain, launched at the CNE in 1958.



Please note all washrooms in p



Public buildings are accessible.

Directory

CNE General Information

theex.com

416-263-3330

GO Transit

www.gotransit.com/accessibility

1-888-438-6646

1-800-387-3652 teletypewriters

TTC

www.ttc.ca/accessibility

416-393-4636

416-481-2523 for hearing impaired

Wheel-Trans

www.ttc.ca/wheel-trans

416-393-4222

CNE Special Accommodation Requirements

416-263-3330

Wheelchair/Scooter Reservation

July 1 to August 17, 2023

416-263-3090

or

August 18 to September 4, 2023

416-649-2296

Bell Relay Service

1-800-855-0511 (by phone)

Emergency

9-1-1



CANADIAN NATIONAL EXHIBITION

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